

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 22nd day of December 2020

C.G.No:17/2020-21/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. V. Venkateswarlu
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

V.Harichandra Reddy
78/1,
Janasakthi Nagar,
Extension D-5 ,
Anantapur

Complainant

AND

Respondents

1. Deputy Executive Engineer/O/Anantapur -2
2. Executive Engineer/O/Anantapur

ORDER

1. The case of the complainant is that the transformer established in the center of the road with low height, near Janasakthi Nagar Extension, Ananthapur- D5 section. The complainant has stated that he had made a complaint in section office and also during Spandana programme, but the department not resolved the grievance. Hence requested the forum to resolve the case.
2. Respondent No.2 filed written submission stating that he has given instructions to Respondent No.1 to submit the detailed report of the premises, as per the detailed report given by Respondent No.1 dt: :04.07.2020, the Distribution transformer (JN7) plinth was located in a wet mud land, because of rainy season, the wet mud land was shrinked and hence the height of the plinth was lowered. Hence for immediate measures, action was taken by filling dry mud around the plinth, so as

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DESPATCHED
DATE 22/12

to provide support to the existing structure on temporary basis duly arranging a wooden bamboo fencing, in an effort to avoid the electrical accident.

T&D estimate was prepared vide WBS: No.: T-0020-07-01-16-05-001 to raise the plinth height and same was approved by EE/O/Ananthapur vide sanction No.104/20-21 dt: 19.6.2020 but due to change of the Financial year,budget was not released hence the estimate was locked. Again a new estimate duly changing the T&D scheme estimate was prepared vide WBS No. T-0020-07-01-16-05-008 and it was sanctioned vide sanction No.181/20-21, dt: 07.09.2020. After obtaining approval from sanctioned authorities work was accomplished by ensuring the proper plinth height in order to avoid any kind troublesome to the consumers living around. The corresponding photo of the DTR plinth after work completion also herewith enclosed.

3. When complainant was contacted by the Secretary of the forum at 12.35 P.M on 10.12.2020, complainant stated that his work was completed about 2 weeks back, expressed his satisfaction and also requested to close the complaint.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 22nd December'2020.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Technical)	Member (Finance)	Independent Member	Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.